



Hospice Savannah is committed to maintaining our exemplary level of care for our patients and families as our nation grapples with the Coronavirus (COVID-19) pandemic. We are attentively and constantly monitoring CDC guidelines to ensure our staff utilize correct precautions in order to continue to provide safe and outstanding care. Rest assured that your loved ones are in prepared and capable hands with Hospice Savannah throughout this extremely difficult time for our nation and our world.

Hospice Savannah, Inc. and the **Steward Center for Palliative Care** remain open and dedicated to serving you. Where possible, many of our staff will be working remotely.

Hospice House: One entrance remains open where staff is checked for fever and asked screening questions before being admitted. **NO GENERAL VISITORS ALLOWED IN THE BUILDING.** We believe this measure of protection is essential at the time. However, given the nature of our business, nurses may use clinical judgment to determine if visitation is appropriate if a patient is near end of life, in which case there is a limit of two visitors per patient (after screening takes place.) We encourage visitors to connect to loved ones through virtual means such as Skype or FaceTime.

Edel Caregiver Institute: Groups and classes are cancelled, but support is available by calling Jill Costello at 912.629.1331 / JCostello@EdelCaregiverInstitute.org or Elizabeth Brodhead at 912.629.1069 / EBrodhead@HospiceSavannah.org

Full Circle Grief & Loss group counselling sessions, next Memorial Gathering and **Camp Aloha** are cancelled. Individual grief support is available by phone by calling our counselors at 912.303.9442.

Hospice Savannah Thrift Shoppe is temporarily closed and the **Hospice Savannah Volunteer Program** is suspended at this time. Volunteers assigned to homecare patients are asked to check in with their patients via phone and to document that contact.

Hospice Savannah Foundation staff will be working from home to ensure acknowledgements of your gifts which are increasingly critical during this difficult time to continue to provide our many vital community services. Reach us by calling VP Jamey Espina at 912.629.1095. Our next fundraising event is postponed.

As always, we are honored by your trust and are confident we will weather this storm together. Should you have any questions or concerns, please reach out to:

- Existing patients already under Hospice Savannah care: Chief Nursing Officer, Monica Anderson at 912.312.2069
- New referrals for admission to Hospice Savannah care: VP, Business Development & Strategy, Terri Collins at 912.659.2344.
- CEO & Executive Director Dr. Kathleen Benton at 912.667.7527

March 24, 2020. *In this rapidly evolving situation, this information may change soon. We will update you as quickly as we can.*