



Hospice Savannah is committed to maintaining our exemplary level of care for patients and families as our nation grapples with the Coronavirus (COVID-19) pandemic. We are attentively and constantly monitoring CDC guidelines to ensure team members utilize correct precautions in order to continue to provide safe and outstanding care. Rest assured that your loved ones are in prepared and capable hands with Hospice Savannah throughout this extremely difficult time for our nation and our world.

Hospice Savannah, Inc. and the **Steward Center for Palliative Care** remain open and dedicated to serving you. When possible, team members will be working remotely. When visiting in homes, nursing homes, or assisted living facilities, our team members wear PPE (Personal Protective Equipment) when caring for patients, and ask that contact with family members be extremely limited.

Hospice Inpatient Unit: One entrance remains open for team members and one entrance remains open for visitors. Both team members and visitors are checked for fever and asked screening questions before being admitted. Visitors who are sick and/or do not pass the CDC screening at the door will not be permitted to enter the building under any circumstances. **We currently permit only two visitors in each room at a time between 10 a.m. and 9 p.m. Visitors must be screened and must wear a mask.** (Under extenuating circumstances, such as imminent end of life, or the need for extra support, temporary visitation may be granted at the discretion of the Hospice Savannah leadership team).. We have temporarily closed public areas such as our meditation room and living room, and extra disinfecting and cleaning protocols are in place. To watch a video of these measures, please go to this link: <https://youtu.be/3DmkH0uO-Ik> . It can also be watched on our website on the “Help in our Hospice Inpatient Unit” page.

We believe this protection is essential for our patients, team members and the communities we serve, and encourage visitors to connect to loved ones through virtual means such as Skype, FaceTime or our GoToMeeting app.

Edel Caregiver Institute: Some groups and classes are available virtually, and individual support is always available by calling Jill Costello at 912.629.1331 / JCostello@EdelCaregiverInstitute.org or Elizabeth Brodhead at 912.629. 1069 / EBrodhead@HospiceSavannah.org

Full Circle Grief & Loss memorial gatherings, group and individual grief support is available by phone or virtually. Reach our bereavement counselors at 912.303.9442.

The **Hospice Savannah Thrift Shoppe** is open. Social distancing and excellent hygiene measures are in place. We ask shoppers not to bring in their own bags and to schedule donation drop-offs ahead of time by calling the Shoppe at 912.629.1122.

The **Hospice Savannah Volunteer Program** is operating on a limited basis. Please call 912.629.1048 for more information. Volunteers assigned to homecare patients are asked to check in with their patients via phone and to document that contact.

Hospice Savannah Foundation staff is working diligently to ensure acknowledgements of your gifts which are increasingly critical during this difficult time to continue to provide our many vital community services. Reach us by calling VP Jamey Espina at 912.629.1095.

As always, we are honored by your trust and are confident we will weather this storm together. Should you have any questions or concerns, please reach out to:

- Existing patients already under Hospice Savannah care: Chief Clinical Officer, Monica Anderson at 912.629.1023.
- New referrals for admission to Hospice Savannah care: VP, Business Development & Strategy, Terri Collins at 912.659.2344.
- CEO & Executive Director Dr. Kathleen Benton at 912.667.7527

In this rapidly evolving situation, this information may change soon. We will update you as quickly as we can.

September , 2020