

# Thanks to our 2021-2022 LEADERSHIP

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# HOSPICE SAVANNAH'S Annual GRATITUDE REPORT to the COMMUNITY

Dear Friends,

We couldn't be prouder of our legacy as the area's oldest community-based, non-profit hospice.

Our mission statement is simple: "Founded by our community, we help people live" and that is truly what do. But despite our more than four decades of service, many people in Chatham, Effingham, Bryan, and Liberty counties may not be aware that we are so much more than only hospice care.

We offer many layers of programs and services to help people live – programs that are available long before someone may need end-of-life services. In fact, there are very few patients that we cannot help, even if they are never admitted into hospice at all.

This is what differentiates us from other area hospices. Our community saw the need in 1979, and we continue to honor that investment by continually evolving to meet today's needs.

Yours in service,



Derek Zimmerman



Daniel Sims



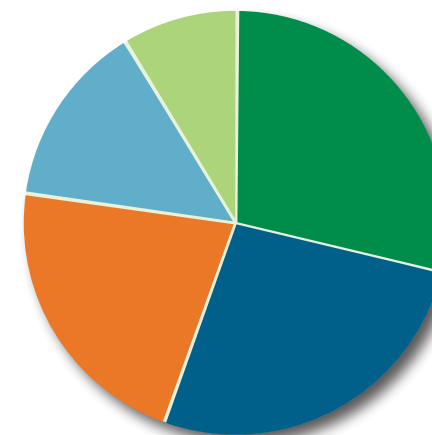
Erin Garletts



Dr. Kathleen D. Benton



Because of your *generous support*, our Foundation allocated **\$865,871** to ensure the following important uncompensated services could be provided during 2021:



Full Circle Grief & Loss Center - \$240,800

Indigent Care - \$239,133

Steward Center for Palliative Care - \$184,992

Healing Arts of Massage, Music, & Story Keeping - \$125,166

Edel Caregiver Institute - \$75,780



## STEWART CENTER FOR PALLIATIVE CARE

Our Stewart Center for Palliative Care team helped 1,405 new patients at St. Joseph's/Candler Hospital System in the in-patient, out-patient, and home settings during 4,873 total visits, helping them to achieve a better quality of life through comprehensive symptom management. Additionally, the SCPC team assisted more than 75 patients deal with the long-term effects and symptoms after COVID.

## HIPU & HOMECARE

During 2021, our team of physicians, nurses, nursing assistants, social workers, chaplains, allied therapists, and volunteers had the privilege of caring for 1,343 patients, 386 in our HIPU (Hospice In-Patient Unit) and 957 patients in Homecare, including 5 children who were served through the Butterfly Program, our pediatric hospice program. .



## VIRTUAL REALITY

Our VR Immersive Therapy program helped 27 patients, 10 in HIPU and 17 in Homecare, to manage their chronic pain, anxieties or fears, and depression, and to boost their mental health, through 5 different, custom-created virtual reality experiences, designed by SCAD Professor Teri Yarbrow and 20 SCAD students.

## MARKETING

The video recording of our 2021 annual Tree of Light Memorial service was viewed on social media 2,577 times. Our Full Circle staff created original video content for our social media channels, via multiple short videos, which were well-received. Our social media following increased in 2021

by 10% over the previous year. Hospice Savannah has a presence on multiple social media platforms, including Facebook, Instagram, LinkedIn, YouTube, and Google Business.

## FULL CIRCLE GRIEF & LOSS CENTER

2021 brought opportunities to grow and change as the pandemic continued to impact how Full Circle provided support to our Hospice Savannah patients, families, and the community. The pandemic never changed the "why" of why we provide grief support and the healing arts – in fact, it made it even more critical to provide grief services to meet the needs of a population reeling from the unprecedented challenges posed by the pandemic.

We provided 831 individual grief sessions to 246 unique individuals. 171 of those sessions were for Hospice Savannah patients or family members, while the remaining 660 were for community members. Additionally, a total of 852 group sessions were provided to 134 unique individuals. The Full Circle team placed over 3,647 phone calls to clients; 2,085 calls to Hospice Savannah patients, families, and friends and 1,562 calls to members of the community.



## MASSAGE THERAPY

Our licensed massage therapist provided healing massage to our patients in 503 visits; 85 of those visits were in the Hospice In-Patient Unit (HIPU) and 418 visits were provided in patient homes. In all, she served 234 unique individuals.

## MUSIC THERAPY

Donor support enabled 123 patients to receive the gift of music through 543 individual sessions; 40 of those visits were held in the HIPU, while 503 were in patient residences.

## STORY KEEPING

Our Story Keepers were able to capture the life stories of 28 unique individuals through 87 in-person visits and 125 phone calls.

## VOLUNTEER SERVICES

Even with the extraordinary challenges presented by the continuation of the COVID-19 pandemic, we were fortunate to have the assistance of 138 incredible volunteers, who contributed 8,335 hours of service in all aspects of our organization. Volunteers made 31,200 cookies (in 1300 boxes) for our patients and outreach; they delivered 98 flower arrangements to patients and families; mailed 192 Veteran certificates to patients; gave 21 haircuts to patients; and made 5,450 phone calls to patients to ensure that they have adequate medications and supplies.

## VACCINE CLINICS

In partnership with Gulfstream Aerospace, Savannah Technical College, and the Department of Public Health, Hospice Savannah staff and 53 volunteers gave 1,971 hours of their time to hold 25 separate community vaccine clinics and administered over 9,000 COVID-19 vaccine shots to the public.



## HUMAN RESOURCES

Even with the extraordinary challenges presented by the continuation of the COVID-19 pandemic, we were We added 79 employees to our team in 2021, 58 of which were clinical roles.

## EDEL CAREGIVER INSTITUTE

Thanks to you, 346 caregivers were given support and encouragement through the Edel Caregiver Institute in 2021. Despite the pandemic continuing to all aspects of our lives, ECI was able to over 300 one-on-one consultations, either in-person or virtually; as well as to host 84 support groups, in one of 8 different locations. Additionally, 52 caregivers benefitted from restorative yoga classes.



**We couldn't have accomplished all of this without YOUR support! The generosity of the our community makes these programs and services possible.**